

### Letter of Recommendation

I am pleased to recommend Judit Muraközy for her outstanding contribution as an English language trainer at Betsson Group. Since February 2022, she has been supporting our colleagues (primarily Hungarian and other non-native English-speaking IT professionals) through small-group training sessions tailored to their day-to-day communication needs.

Over the course of her collaboration with us, she has worked with approximately 60 participants across multiple Product Development teams. The training has focused on improving fluency in real-time conversations, enhancing confidence during meetings, and enabling more natural, spontaneous speech in both formal and informal settings. Particular attention has been given to work-relevant areas such as cross-cultural communication, small talk, and effective collaboration within international teams.

Her approach has always been supportive, engaging, and highly adaptive to each group's specific goals and communication styles. She created a safe and encouraging learning environment that helped even our more introverted colleagues find their voice and speak with greater ease.

The impact of her work has been clearly visible: participants across all proficiency levels have shown significant progress in fluency and confidence, with noticeable improvements in how they participate in meetings and interact with colleagues.

We are truly grateful for her continued partnership and highly recommend her as a language trainer with strong interpersonal and coaching skills.

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